



Area Agency on Aging and Independent Living
Area Development District
Metropolitan Planning Organization



Public Comment received via a telephone call

He is very unsatisfied with the new TARC network. Says TARC should be there to serve people, but thinks the mentality of TARC is the opposite. Says he used to take 4th Street bus down Broadway when he had to pick up medicine from the pharmacy. Now the new 4th street route forces him to go to the transfer station and still only takes him to 7th Street where he is forced to walk over four blocks. Says with his age and disability makes that impossible along with the weather. He thinks the transfer station is confusing and not enough workers are there to offer assistance. He told me TARC3 is unreliable and not a viable option. Regular bus service is too long sometimes running almost an hour apart. He compared TARC and transit services to other cities like San Francisco and Chicago. Feels like the city is not doing enough to support TARC and we are not a first class city.

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