KIPDA POSITION DESCRIPTION

Class Title: Budget & Contracts Assistant

Division: Social Services

Supervisor: Budget & Contracts Administrative Coordinator

Supervises: None

<u>Class Characteristics</u>: Under general supervision, performs advanced administrative tasks and office assignments; assists in managing contracts and vendor correspondence; and with training, assists the general public with information regarding services for aging, persons with disabilities and their families.

General Duties and Responsibilities:

Essential:

- 1. Performs all administrative tasks in a professional manner and manages calls and messages appropriately.
- 2. Responsible for confidential and time-sensitive material.
- 3. Corresponds with the general public, subcontractors, and other Social Services' staff via print and email, as needed.
- 4. Prepares, reviews, copies, mails and files forms, letters and other documents in a timely manner.
- 5. Maintains a physical and electronic filing system that is organized and accessible by staff, Program Coordinators, Social Services Division Director and Auditors.
- 6. Review source documents for compliance to rules and regulations, and report discrepancies or changes in contract language.
- 7. Assist with general accounting; performing mathematical calculations and comfortable using Excel for intermediate level formulas.
- 8. Assist the Budget & Contracts team in tracking communication of requests for proposals, contracts, and monitoring documentation.
- 9. Assists Social Service Program Coordinators with support tasks to manage their respective programs.
- 10. Assists the Department and Division with data entry, program reporting, and information gathering.
- 11. Assist in preparing required periodic reports as required.
- 12. Performs other duties as required.

Non-essential: None. DESIRABLE QUALIFICATIONS

<u>Training and Experience</u>: Associates Degree or equivalent supplemented by two years' related work experience preferably in an office setting. Proficient in use of all Microsoft Office products.

Special Knowledge, Skills and Abilities:

Knowledge:

- 1. Basic knowledge of record keeping and records management.
- 2. Thorough knowledge of filing systems, both physical and electronic.
- 3. Knowledge of computer hardware and applicable software programs.

Skills:

- 1. Skill in use of computers and intermediate use of Microsoft applications, including Excel.
- 2. Performing mathematical calculations with skill and accuracy.
- 3. Skill of proofreading, typing, grammar, punctuation, and spelling.
- 4. Establishing and maintaining effective working relationships with coworkers.
- 5. Skill in proper phone etiquette and phone systems.
- 6. Skill in use of general office equipment.
- 7. Time management skills when prioritizing assignments.

Abilities:

- 1. Ability to understand program guidelines and incorporate into daily use.
- 2. Ability to understand and follow written and oral instructions.
- 3. Ability to use creativity and forward-thinking in problem-solving and planning.
- 4. Ability to work under stressful situations with patience and tact.
- 5. Ability to establish and maintain effective working relationships with elderly and disabled clients, family members, co-workers, professional staff and community representatives.

ADDITIONAL REQUIREMENTS:

<u>Instructions</u>: Very general; must use own judgment most of the time.

<u>Processes</u>: Work varies frequently, but seldom requires different, new, or unusual approaches to complete work.

Review of Work: Supervisor does not always review work.

<u>Analytical Requirements</u>: Duties are of a complex nature, requiring judgment for which there is no precedent.

<u>Tools, Equipment and Vehicles Used</u>: Normal office equipment (computer, copier, telephone, fax machine, etc.)

<u>Physical Requirements of the Job</u>: Work is typically performed while sitting at desk or table in a climate-controlled environment with intermittent standing, stooping and walking; lifting light objects (less than 25 pounds) is a job requirement; operating a vehicle is a requirement of the job.

<u>Contacts</u>: Occasional to frequent public and private contacts requiring tact and diplomacy are requirements of the job.

<u>Confidential Information</u>: Regular use of confidential information is a job requirement.

Mental Effort: Moderate

Interruptions: Constant

Special Licensing Requirements: None

Availability: N/A

Certification Requirements: None

Additional Requirements: None

Overtime Provision: Non-exempt

EOE