TITLE VI PROGRAM PLAN

July 1, 2017 – June 30, 2018

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Metropolitan Planning Organization * Kentucky Designated Area Agency on Aging

Equal Opportunity Employer
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Glossary/Definitions

**Area Development Districts (ADD):** focus on developing and sustaining the fundamental building blocks for state, regions and local communities in today's rapidly changing global marketplace. Including but not limited to traditional emphasis on strategic planning and project funding for clean and safe drinking water systems, health care facilities, affordable housing, small business development and transportation improvements.

**Affirmative Action:** a good-faith effort to eliminate past and present discrimination in all federally assisted programs and to ensure future nondiscriminatory practices.

**African American (Black):** A person having origins in any of the black racial groups of Africa.

**American Indian or Alaska Native:** a person having origins in any of the original peoples of North and South America (including Central America) who maintains cultural identification through tribal affiliation or community attachment.

**Applicant:** an eligible public entity or organization that submits an application for financial assistance under a program administered on behalf of the State.

**Asian:** a person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian Subcontinent, including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand and Vietnam.

**Assurance:** a written “policy statement” or “contractual agreement” signed by the agency head in which a recipient agrees to administer federally assisted programs in accordance with civil rights laws and regulations.

**Beneficiary:** any person or group of people (other than states) entitled to receive benefits, directly or indirectly, from any federally assisted program (i.e., relocated persons, impacted citizens, communities, etc.).

**Complaint:** a verbal or written allegation of discrimination that indicates that a federally assisted program is operated in such a manner that it results in disparity of treatment to persons or groups of persons because of race, color or national origin.

**Compliance:** a satisfactory condition wherein an applicant, recipient, or sub recipient has effectively implemented all the Title VI requirements or can demonstrate that every good-faith effort toward achieving this end has been made.

**Contract:** a mutually binding legal relationship or any modification thereof obligating the seller to furnish supplies or services, including construction, and obligating the buyer to pay for them. Throughout this document, a lease is considered a contract.

**Contractor:** any person, corporation, partnership, organization, or incorporated association that participates, through a contract or subcontract, in any program or activity covered by this plan including lessees.

**Discrimination:** involves any act or inaction, whether intentional or unintentional in any program or activity of a federal aid recipient, sub recipient, or contractor, which results in disparate treatment, disparate impact, or perpetuating the effects of prior discrimination based on race, color, sex, national origin, age, disability or in the case of disability, failing to make a reasonable accommodation.

**Division:** one of the administrative subdivisions of an office of KIPDA.

**Executive Director:** chief administrative official who has the authority to designate Title VI Coordinator for KIPDA.

**Federal Assistance:**

- Grants and loans of federal funds
• The grant or donation of federal property and interests in property
• The detail of federal personnel
• The sale and lease of, and the permission to use (on other than a casual or transient basis), federal property or any interest in such property without
• Consideration or with nominal consideration, or with consideration which is reduced to assist the recipient, or in recognition of the public interest to be served by such sale or lease to the recipient
• Any federal agreement, arrangement, or other contract that has, as one of its purposes, the provision of assistance

**Federal Highway Administration or FHWA:** agency within the U.S. Department of Transportation that supports State and local governments in the design, construction and maintenance of the Nation’s highway system (Federal Aid Highway Program) and various federally and tribal owned lands (Federal Lands Highway Program).

**Grantee:** any public or private agency, institution or organization to whom federal financial assistance is intended for any program.

**Hispanic or Latino:** A person of Cuban, Mexican, Puerto Rican, South or Central American or other Spanish culture or origin, regardless of race.

**Indiana Department of Transportation or INDOT:** the agency of Indiana charged by its laws with the responsibility for all modes of transportation.

**Indo-European:** of or relating to a group of languages which includes many of the languages spoken in Europe, in the parts of the world colonized by Europeans, and in parts of Asia

**Interpretation:** The process of listening to something in one language and orally interpreting it in another. The mix of LEP services under the Oral Languages Services is as follows:

- Hiring bilingual staff
- Hiring staff interpreters
- Using telephone interpreter lines
- Using community volunteers
- Use of family members, friends, and other customers/passengers as interpreters

**Kentucky Transportation Cabinet or KYTC:** the agency of Kentucky charged by its laws with the responsibility for all modes of transportation.

**Limited English Proficiency or LEP:** Individuals who do not speak English as their primary language and who have a limited ability to read, speak, write or understand English can be limited English proficient.

**Metropolitan Planning Organization or MPO:** policy board of an organization created and designated to carry out the metropolitan transportation planning process. MPOs are required to represent localities in all Urbanized Areas (UZA) of populations over 50,000, as determined by the US Census. MPOs are designated by agreement between the Governor and units of general-purpose local government that together represent at least 75 percent of the affected population (including the largest incorporated city, based on population, as named by the Bureau of the Census) or in accordance with procedures established by applicable State or local law. When submitting the transportation improvement program (described below), to the State for inclusion in the statewide program, MPOs self-certify that they have met all federal requirements.

**Minority:** A person or groups of persons differing from others in some characteristics who may be subjected to differential
treatment based on race, color or national origin. Includes African Americans, Hispanics or Latinos, American Indian or Alaska Native, Asians and Native Hawaiian or Other Pacific Islander.

**Native Hawaiian or Other Pacific Islander:** A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.

**Non-compliance:** the condition wherein a recipient has failed to meet prescribed requirements and has shown a lack of good-faith effort in implementing all Title VI requirements.

**Non-minority or non-minority group people:** Caucasians

**Persons:** Where designation of persons by race, color or national origin is required, the following designations ordinarily may be used: "White not of Hispanic origin," "Black not of Hispanic origin," "Hispanic," "Asian or Pacific Islander," "American Indian or Alaskan Native." Additional subcategories based on national origin or primary language spoken may be used, where appropriate, on either a national or a regional basis.

**Public participation:** an open process in which the rights of the community to be informed to provide comments to the Government and to receive a response from the Government are met through a full opportunity to be involved and to express needs and goals.

**Primary recipient:** KYTC, INDOT, KIPDA, or any department, division, or agency authorized to request federal assistance on behalf of subrecipients and to distribute financial assistance to subrecipients’ contracts for carrying out a program.

**Program:** includes any highway, project, or activity that provides services, financial aid or other benefits to individuals, including education or training, work opportunities, health, welfare, rehabilitation, housing or other services, whether provided directly by the recipient of federal financial assistance or provided by others through contracts or other arrangements with the recipient (i.e. Planning, Environment, Design, Right-of-Way, Construction, Safety, & Research).

**Recipient:** Any political subdivision or instrumentality thereof or any public or private agency, institution, or organization or other entity; or any individual in Kentucky or Indiana to whom federal assistance is extended, either directly or through another recipient, for any program. Recipient includes any successor, assignee, or transferee thereof. The term “recipient” does not include any ultimate beneficiary under any such program. Examples of recipients include MPOs, Council of Governments (COG), towns, cities, counties, school districts or any sub recipient.

**Statewide Transportation Improvement Program or STIP:** statewide transportation improvement program (STIP) for all areas of the State covering a period of at least four years. The STIP is a staged, multi-year, statewide intermodal program of transportation projects, consistent with the statewide transportation plan and planning processes as well as metropolitan plans, transportation improvement programs (TIP), and planning processes. The STIP must be developed in cooperation with the metropolitan planning organizations (MPO), public transit providers, and any Regional Transportation Planning Organizations (RTPO) in the State and must be compatible with the TIPs for the metropolitan areas in the State.

**Statewide Transportation Plan or STP:** a long-range transportation plan that provides for the development and implementation of the multimodal transportation system (including transit, highway, bicycle, pedestrian and accessible transportation) for the State. This plan must identify how the transportation system will meet the State’s economic, transportation, development and sustainability goals for at least a 20-year planning horizon.

**Sub-grantee or Subrecipient:** Any public or private agency, institution, or organization to whom federal financial assistance is intended (through another recipient) for any program.

**Translation:** Translation is the replacement of a written text from one language into an equivalent written text in another language.
Transportation Improvement Programs or TIP: plan developed by Metropolitan Planning Organization cooperation with the State and public transit providers detailing a list of upcoming transportation projects, covering a period of at least four years. It should include capital and non-capital surface transportation projects, bicycle and pedestrian facilities and other transportation enhancements, Federal Lands Highway projects and safety projects included in the State’s Strategic Highway Safety Plan. The TIP should include all regionally significant projects receiving FHWA or FTA funds, or for which FHWA or FTA approval is required.

Title VI Coordinator: refers to the responsible KIPDA official in matters relating to Title VI. The Title VI Coordinator carries out the Title VI responsibilities of KIPDA.

Title VI Program: the system of requirements developed to implement Title VI of the Civil Rights Act of 1964. When appropriate, the phrase “Title VI Program” also refers to the civil rights provisions of other federal non-discrimination authorities to the extent that they prohibit discrimination on the grounds of race, color, national origin, sex, age and disability, including income level and Limited English Proficiency in programs or activities receiving federal financial assistance.

White: A person having origins in any of original Europe, the Middle East, or North Africa.
Overview & Policy Statement

Title VI of the Civil Rights Act of 1964 is a non-discrimination statute. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance" (42 U.S.C. Section 2000d). Each federal department and agency, which is empowered to extend Federal financial assistance to any program or activity, by way of grant, loan, federal personnel or any federal agreement contract is authorized and directed to make the provisions of Section 2000d of this title.

KIPDA Board of Directors is the governing body of KIPDA as an Area Development District, Metropolitan Planning Organization and Area Agency on Agency and Independent Living. As a recipient of federal funds through grant program(s), KIPDA is subject to Title VI of the Civil Rights Act of 1964. KIPDA works to ensure that nondiscriminatory services are offered throughout the region thereby enhancing both the quality of life and economic vitality.

A KYTC Title VI on-site review conducted in February 2016 included addressing the development and implementation of a comprehensive Title VI Program Plan, Subrecipient Monitoring Program, and the Title VI Program Training section of this plan. KIPDA continues commitment to a workplace compliant with Title VI of the Civil Rights Act of 1964 and incorporate suggestions by KYTC and INDOT.

Non-Discrimination Authorities

- Title VI of the Civil Rights Act of 1964 (42 USC 2000d et seq.)
- Section 162 (a) of the Federal Aid Highway Act of 1973 (23 USC 324)
- Age Discrimination Act of 1975
- Section 504 of the Rehabilitation Act of 1973
- Americans With Disabilities Act of 1990
- Civil Rights Restoration Act of 1987
- 49 CFR Part 21
- 23 CFR Part 200
- U.S. DOT Order 1050.2
- Executive Order #12898 (Environmental Justice)
- Executive Order #13166 (Limited-English-Proficiency)
Title VI Policy Statement

It shall be the policy of the Kentuckiana Regional Planning and Development Agency (KIPDA) that all employees, sub-recipients and sub-contractors of KIPDA shall not exclude any person from participation, deny the benefits of, or subject to discrimination on the basis of race, color, national origin, sex, age, disability, religion, sexual orientation, gender identity, limited English proficiency, veteran or income status, under any program, activity or service receiving Federal financial assistance from the U.S. Department of Transportation, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, U.S. Department of Homeland Security, and the U.S. Department of Commerce.

Programs and activities to which this policy applies include, but are not limited to, the use of transportation funds in connection with federal-aid highway planning and construction, metropolitan transportation planning and state and non-metropolitan planning and research; the use of public administration funds in connection with community development block grants/state’s program, economic development support for planning organizations; the use of social service funds in connection with special programs for the aging including Title II discretionary projects, Title III (Parts B, C, D, and E), Title IV, Title VII (Chapter 2 and 3), nutrition services incentive program, public health emergency preparedness, Centers for Medicare and Medicaid Services (CMS) research, demonstrations and evaluations, Affordable Care Act (Medicare Improvements for Patients and Providers (MIPPA)), injury prevention and control research and state and community based programs, national implementation and dissemination for chronic disease prevention, Prevention and Public Health Fund (PPHF) geriatric education centers.

This policy shall be prominently displayed in KIPDA offices and on KIPDA’s website.

Jaretta K. Haley, KIPDA Executive Director

10/22/18

 APPROVED TO FORM AND LEGALITY

Mitzi Wyckoff, KIPDA Legal Counsel

10/25/18

Responsible Officials
Jarrett Haley, Executive Director, has overall responsibility for implementation, compliance and reporting with respect to Title VI. Inquiries related to these activities should be directed to:

Jarrett Haley
Executive Director

Kelly Tyra Cecil
Director of Human Resources and Administrative Services
Title VI Coordinator and ADA Coordinator

11520 Commonwealth Drive
Louisville, KY 40299
502.266.6084
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The Title VI Program Coordinator is responsible for the oversight and coordination of KIPDA’s compliance with Title VI and all related statutes, regulations and directives. The Title VI Coordinator has direct access to the KIPDA’s Executive Director. General responsibilities of the Title VI Program Coordinator include, but are not limited to, the following:

- Coordinating Title VI program development with KIPDA Division Directors and Local Public Agencies (LPAs)
- Establishing procedures for processing Title VI program reviews and/or subrecipient reviews
- Coordinating training Title VI training for KIPDA staff, subrecipients, and stakeholders
- Preparing required reports
- Providing guidance and advice on the Title VI Program to KIPDA Division Directors, staff, and LPAs
- Participating in the design, development, and dissemination of Title VI information to the public
- Annually updating KIPDA’s Title VI Program Plan
*The Director of Finance will serve as the Executive Director’s designee when the Executive Director is out of the office.

** When the Executive Director and the Director of Finance are both out of the office the Director of Human Resources and Administrative Services will act as the Executive Director’s designee.
U.S. Department of Transportation
Title VI Assurances

The Kentuckiana Regional Planning and Development Agency (KIPDA) and its staff, recipients, sub-recipients and sub-contractors agree that as a condition to receiving any Federal financial assistance from the Department of Transportation it will comply with Title VI of the Civil Rights Act of 1964 (42 U.S. C. § 2000d) and all requirements imposed by or pursuant to Title 49, Code of Federal Regulations, Department of Transportation, Subtitle A, Office of the Secretary, Part 21, Nondiscrimination in Federally-Assisted Programs of the Department of Transportation—Effectuation of Title VI of the Civil Rights Act of 1964 (“Regulations”) and other pertinent directives, to the effect that no person shall, on the grounds of race, color, national origin, sex, age, disability, religion, sexual orientation, gender identity, limited English proficiency, veteran or income status, be excluded from participation in, be denied the benefits of, or be otherwise subject to discrimination under any program or activity for which KIPDA receives Federal financial assistance from the Department of Transportation, including the Kentucky Transportation Cabinet, and hereby gives assurance that it will promptly take any measures necessary to effectuate this agreement. This assurance is required by subsection 21.7(a)(1) of the Regulations.

More specifically and without limiting the above general assurance, the Recipient gives the following specific assurances with respect to its federally funded programs:

1. That KIPDA agrees that each “program” and each “facility” as defined in subsections 21.23(e) and 21.23(b) of the Regulations, will be conducted or operated in compliance with all requirements imposed by, or pursuant to, the Regulations.

2. That the Recipient shall insert the following notification in all solicitations for bids for work or material subject to the Regulations and made in connection with the Federal Aid Highway Program, and, in adapted form in all proposals for negotiated agreements.

KIPDA, in accordance with Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d to 2000d-4 and Title 49, Code of Federal Regulations, Department of Transportation, Subtitle A, Office of the Secretary, Part 21, Nondiscrimination in Federally-assisted programs of the Department of Transportation issued pursuant to such Act, hereby notifies all bidders that it will affirmatively insure that in any contract entered into pursuant to this advertisement, minority business enterprises will be afforded full opportunity to submit bids in response to this invitation and will not be discriminated
against the grounds of race, color, national origin, sex, age, disability, religion, sexual orientation, gender identity, limited English proficiency, veteran or income status in consideration for an award.

Agreements for Other Services
Compliance with Regulations: The Consultant shall comply with the regulations of KIPDA relative to nondiscrimination in Federally Assisted Programs of KIPDA which are herein incorporated by reference and made a part of this contract.

3. That the Recipient shall insert the relevant nondiscrimination clauses of this assurance in every contract subject to the Act and the Regulations.

4. That the Recipient shall insert into every relevant contract the clause stating that contractor will not discriminate against any employee or applicant for employment on the basis of race, color, national origin, sex, age, disability, religion, sexual orientation, gender identity, limited English proficiency, or veteran status.

5. That where the Recipient receives Federal financial assistance to construct a facility, or part of a facility, these assurances shall extend to the entire facility and facilities operated in connection therewith.

6. That where the Recipient receives Federal financial assistance in the form of, or for the acquisition of real property, or an interest in real property, these assurances shall extend to rights to space on, over or under such property.

7. That these assurances obligate the Recipient for the period during which Federal financial assistance is extended to the program, except where the Federal financial assistance is to provide, or is in the form of, personal property, or real property or interest therein or structures or improvements thereon, in which case the assurance obligates the Recipient or any transferee for the longer of the following periods: (a) the period during which the property is used for a purpose for which the Federal financial assistance is extended, or for another purpose involving the provision of similar services or benefits; or (b) the period during which KIPDA retains ownership or possession of the property.

8. The Recipient shall provide for such methods of administration for the program as are found by the Secretary of Transportation or the official to whom he delegates specific authority to give reasonable guarantees that it, other recipients, sub grantees, contractors, subcontractors, transferees, successors in interest, and other participants of Federal financial assistance under such program will comply with all requirements imposed or pursuant to the Act, the Regulations and these assurances.

9. The Recipient agrees that the United States has a right to seek judicial enforcement with regard to any matter arising under the Act, the Regulations, and these assurances.
These assurances are given in consideration of and for the purpose of obtaining any and all Federal grants, loans, contracts, property, discounts or other Federal financial assistance extended after the date hereof, to the Recipient and is binding on it, other recipients, sub grantees, contractors, subcontractors, transferees, successors in interest and other participants in the relevant program. The person or persons whose signatures appear below are authorized to sign these assurances on behalf of the Recipient.

Jarrett K. Haley, Executive Director
KIPDA

Date

61720471.1
**Program Review Procedures**

KIPDA staff is responsible for the following under Title VI:

- Collecting and analyzing data on minority and low-income populations to determine the potential impact of proposed plans, programs and projects
- Ensuring all contract documents contain the appropriate Title VI provisions
- Consulting with the Title VI Coordinator when complaints are received, or issues arise
- Ensuring that all people are treated equitably regardless of race, color or national origin
- Monitoring Title VI accomplishments, notifying the Title VI Coordinator of problem areas and summarizing activities for inclusion in updating Title VI Plan
- Developing and updating internal policies and procedures to ensure Title VI compliance during all phases of projects and activities
- Ensuring that all business pertaining to the selection, negotiation, and administration of consultant contracts and agreements is accomplished without discrimination based on race, color or national origin
- Ensuring that efforts are made to include minority and women owned businesses in consideration for contracts
- Ensuring that internal and external publications and all other relevant communications disseminated to the public include the Title VI policy reference
- Providing reasonable accommodations, information in appropriate languages, or interpreters as needed for individuals with disabilities and Limited English Proficiency (LEP) persons
Programs or Activities Subject to Title VI

KIPDA funding sources with Title VI responsibilities include the following:

- U.S. Department of Housing and Urban Development
- U.S. Department of Commerce
- U.S. Department of Health and Human Services
- U.S. Department of Transportation
- Federal Transit Administration

The above funding sources are designated for the following program areas with Title VI responsibilities:

- Housing
- Community Projects
- Economic Development
- Public Services
- Public Facilities
- Emergency Relief
- Education and Training
- Research
- Planning and Management
- Design
- Construction
- Contract Administration
- Right of Way
- Environmental Analysis
- Services for Elderly and Disabled

Special Emphasis Program Areas

KIPDA will review documents disseminated to the public by:

- Developing a network of Agency “Title VI Liaisons” from each Division at KIPDA
- Have each Liaison collect materials from their Division which are disseminated to the public and have Title VI implications
- Review and update materials with Title VI information, as necessary
Subrecipient Review Procedures

KIPDA shall make every effort to regulate, monitor, review and report on federal programs to ensure compliance using FHWA’s Nondiscrimination/Title VI Guidelines. KIPDA’s Title VI Coordinator will work with program staff (Title VI liaisons) to conduct periodic pre-grant and post-grant reviews of select subrecipients of FHWA funds or other federal funds to ensure adherence to Title VI requirements; reviews use a combination of desk and onsite audits. Appropriate program staff members will routinely update the Title VI guidelines provided to consultants, contractors and subrecipients including Title VI language, provisions and other related requirements.

Upon a finding by KIPDA of noncompliance by a subrecipient, the Title VI Coordinator, or his/her designee shall immediately notify the Responsible Official in writing of the violations held to constitute noncompliance with Title VI and of the steps necessary to correct these violations. The Responsible Official shall implement corrective actions within thirty (30) days of receipt and acceptance of the notification of recommended corrective action.

If an attempt to secure voluntary compliance with Title VI does not occur within thirty (30) days, or a reasonable period of time, the Responsible Official may, in the case of grant subrecipients, face termination or suspension of the contractual relationship with KIPDA.

Data Collection/Reporting/Analysis

Statistical data on race, color, national origin, sex, age, disability, and LEP of participants in and beneficiaries of KIPDA’s programs, (i.e., affected populations, and participants) will be gathered, analyzed, and maintained by KIPDA to determine the investment benefits and burdens to the population, including minority and low-income populations. Each of KIPDA’s Program Areas will maintain data relative to their programs and activities. Data gathering procedures will be reviewed regularly to ensure sufficiency of the data in meeting the requirements of Title VI program administration. Analysis of the data collected by the program emphasis areas may include:

- The race, color, national origin, sex, age, disability, income and LEP of the population eligible to be served
- Socioeconomic Assessment to evaluate project’s potential impacts to the human environment
- Persons to include in the decision-making process
- Percent of benefits allocated to persons below the poverty line vs. persons above the poverty line
- Distribution of benefits (dollars, facilities, systems, projects) to groups and communities
- Projected population increases versus planned facilities and types of facilities
- Language needs assessment
- Transportation needs of all persons within boundaries of plans or projects
- Strategies to address impacts
- The way services are or will be provided and the related data necessary for determining whether any persons are or will be denied such services based on prohibited discrimination
The location of existing or proposed facilities connected with the program and related information for determining whether the location has or will have the effect of unnecessarily denying access to any persons based on prohibited discrimination

The present or proposed membership, by race, color, national origin, sex, disability and age, in any planning or advisory body which is an integral part of the program

Strategies to disseminate information

**Environmental Justice (EJ)**

Executive Order (E.O. 12898) was issued to focus federal attention on the environmental and human health conditions in minority and low-income communities to promote non-discrimination in federal programs substantially affecting human health and the environment and to provide minority and low-income communities access to public information on and an opportunity for public participation in matters relating to human health or the environment.

KIPDA will utilize the US Census Bureau data, the American Community survey data, and the following to identify targeted populations:

- Potential demographic groups to consider for the region
- The required EJ populations defined by the Executive Order and supportive guidance
- Groups which are underrepresented in typical public involvement and transportation decision making processes, have limited access to the full benefits of the transportation system or have encountered disproportionate impacts from past transportation decisions
- Data sources to conduct a spatial demographic profile
- Engage leaders and representatives of demographic groups to identify target populations, spatially and non-spatially

**Agency Title VI Training Plan**

KIPDA will provide written notice to all current employees concerning KIPDA’s commitment to assuring compliance with Title VI and a copy of KIPDA’s Title VI Program Plan will be disseminated to all employees along with complaint procedures. Subrecipients of federal grants will be notified of the Title VI Program Plan and complaint procedures at the time of award.

A Title VI training for new employees will be developed and conducted during New Employee Orientation.

As a part of the Subrecipient Monitoring Program the Title VI Coordinator will provide materials and technical assistance to program staff to conduct reviews of the subrecipients to ensure their knowledge of, and compliance with, Title VI requirements.

To aid in these efforts KIPDA, will utilize KYTC’s Title VI/Nondiscrimination Reference Guide for subrecipients. The guide serves as a point of reference and provides guidance for subrecipients to better comprehend and comply with Title VI and the related nondiscrimination laws and regulations which are applicable to federal financial assistance which is
awarded to them.

Moving forward KIPDA plans to continue its training efforts by offering in-person training to employees, subrecipients and stakeholders during FY 2019.

**Complaint Procedures**

Any person who believes that he or she, individually, or as a member of any specific class of persons, has been subjected to discrimination on the basis of race, color or national origin has a right to file a complaint within 180 days of the alleged discrimination. At the complainant’s discretion, the complaint can be filed with KIPDA, the Kentucky Transportation Cabinet, the Kentucky Commission on Human Rights, Indiana Department of Transportation, Indiana Civil Rights Commission, and/or the Secretary of the US Department of Transportation.

**Submission of Complaints**

All complaints, written or verbal, shall be accepted. In the event a complainant sets forth the allegations verbally and refuses to reduce such allegations to writing, the person to whom the complaint is made shall reduce the complaint to writing. The complaint must be filed within 180 days after the date of the alleged discrimination, unless the time for filing is extended by the Secretary of the US Department of Transportation.

**Complaint Format**

Complaints, whether written or later reduced to writing by a staff person, should contain the following information (see Complaint Form – Appendix C):

1. Name, address, and telephone number of the complainant; if provided.
2. The basis of the complaint; i.e., race, color, or national origin.
3. The date or dates on which the alleged discriminatory event or events occurred.
4. The nature of the incident that led the complainant to feel discrimination was a factor.
5. Names, addresses and telephone numbers of persons who may have knowledge of the event.
6. Other agencies or courts where complaint may have been filed and a contact name.
7. Complainant’s signature and date.

The Title VI Coordinator will maintain a record of all complaints on a Complaint Log (see Complaint Log - Appendix D)

**Determination and Investigation**

Kelly Tyra Cecil, KIPDA’s Director of Human Resources and Administrative Services, is the Title VI Coordinator; all complaints should be submitted to her and will be investigated by her. If technical assistance is needed to resolve the complaint, KIPDA may contact the Agency’s Legal Counsel, the Kentucky Transportation Cabinet, the Indiana Department of Transportation, and/or the Secretary of the US Department of Transportation.

**Request for Additional Information from Complainant**

If necessary, additional information may be requested from the complainant. Meetings may be held with the complainant to resolve the complaint.

**Notice of Disposition/Referral to Other Agencies**

The complainant will be notified in writing of the disposition of the complaint.

In cases where the complainant is dissatisfied with the resolution by KIPDA the complaint may be submitted to the Kentucky Transportation Cabinet, the Kentucky Commission on Human Rights, the Indian Department of Transportation, Indiana Civil Rights Commission, and/or the Secretary of the US Department of Transportation. See contact information below:
Public Involvement

KIPDA will disseminate Title VI Program information to employees, contractors, sub-recipients and beneficiaries, as well as to the public. A variety of public notification and participation procedures will be used to encourage the early and continuous involvement of citizens, communities, and others interested in the planning process and decisions of the KIPDA.

KIPDA will discuss and/or distribute Title VI information using mass media including, but not limited to, the following:

- Policy statements
- Inclusion of Title VI language in contracts
- New employee orientation
- Federal EEO posters
- KIPDA website: [www.kipda.org](http://www.kipda.org)
- Standard procedures manual
- Significant publications, i.e., newspapers, brochures, and written literature
- Mailings
- Meetings open to the public
- Events

Further notices informing the public and all employees that the KIPDA complies with Title VI of the Civil Rights Act of 1964 will be displayed in a prominent place.
Limited English Proficiency (LEP)

LEP populations according to USDOT guidance pertaining to Executive Order 13166, limited English-proficient persons are “individuals with a primary or home language other than English who must, due to limited fluency in English, communicate in the primary or home language if the individuals are to have an equal opportunity to participate effectively in or benefit from any aid, service, or benefit provided by the transportation provider or other DOT recipient.” It is important to be aware of the LEP population to garner their participation in the transportation planning process and provide them with transportation service options.

KIPDA assures that every effort will be made to prevent discrimination through the impacts of its programs, policies, and activities on minority and low-income populations. Therefore, in accordance with Executive Order 13166 – Improving Access to Services for Persons with Limited English Proficiency, KIPDA will take reasonable steps to provide meaningful access to services for persons with LEP.

KIPDA has an on-going commitment to ensure effective communication by developing and implementing policies and procedures for identifying and assessing the language needs of its LEP applicants/clients and provides for a range of language assistance options, which include, but are not limited to the following:

- Needs assessment
- Kentucky Relay Service – TDD/Voice Users
- “I Speak” cards
- Written language service
- Access to qualified interpreters
- Community-based organizations/volunteers
- Written assessment
- Monitoring and evaluation of access to language assistance

KIPDA is committed to reaching out to all members of the community for their input, including those who face challenges to getting involved in the metropolitan transportation planning process. To improve opportunities to voice their thoughts and ideas, greater outreach emphasis will be given to low income, minority, elderly, disabled, low literacy and non-English speaking individuals and the organizations that advocate and/or provide services on their behalf.

KIPDA’s diversity outreach efforts include the following:

**Low-Income & Minority Populations Outreach Methods**
- Presentations to neighborhood groups and community leaders
- Presentations to cultural, professional and religious organizations
- Presentations to advocacy groups and coalitions
- Participation in community events with MPO staff and materials
- Participation in community events hosted by elected officials
- Distribution of materials to public libraries
- Advertisements and features in targeted news media outlets
- Ensuring that meeting locations are transit accessible
- Distribution of materials to targeted businesses
- Posting information on TARC buses

**Limited English Proficiency & Low Literacy Populations Outreach Methods**
- Presentations to neighborhood groups and community leaders
- Development of visual materials to simplify the message
- Translation of materials into Spanish
- Translation of materials into additional languages when requested
- Presentations to ESL classes at community centers
- Distribution of materials to ESL coordinators in the public school system
- Distribution of materials to health and employment centers

In addition to the general and targeted outreach efforts described in this section, KIPDA’s Transportation Policy Committee created a Title VI/Environmental Justice Advisory Group to gather public feedback on the transportation wants and needs of a diverse group of citizens in the region. Those efforts are captured in the document, KIPDA Title
VI/Environmental Justice Plan.

Complying with Limited English Proficiency – Four Factor Analysis

To determine if written or oral communication must be translated and what languages they must be translated to a four-factor analysis is used. The four-factor analysis considers the following:
1. The number or proportion of LEP persons served or encountered in the eligible service population
2. The frequency with which LEP individuals encounter the program, activity, or service
3. The nature and importance of the program, activity, or service provided by the program
4. The resources available to the recipient and costs

Factor 1: Determining the Number and Proportion of LEP Persons Served or Encountered in the Service Area.
KIPDA must determine the breadth and scope of language services that are needed and seek to examine demographic information regarding minority populations and foreign languages predominately spoken in the service area. Appendix E and F are maps indicating the Percentage of Persons with Limited English Proficiency in the seven Kentucky Counties in the KIPDA region. Appendix G and H indicate the numbers of LEP persons in the KIPDA region.

Factor 2: Determine the Frequency with Which LEP Individuals Come into Contact with KIPDA Programs, Activities, and Services.
KIPDA determines the frequency with which staff has or should have contact with LEP individuals from different language groups seeking assistance. This information would be gathered from KIPDA’s staff who interact with customers daily. However, KIPDA Transportation does not provide direct assistance to individuals. All KIPDA Transportation funds are awarded to units of local government, contractors or agencies. As a result, LEP persons do not often encounter federal grant programs at this level. However, during periods of public comment or outreach events, citizen participation may present KIPDA with LEP individuals, although minimal. KIPDA is committed to gain greater public participation an input, therefore, during public comment periods or outreach events, KIPDA provides a wide range of language assistance options.

Factor 3: Determine the Importance to LEP Persons of Your Program Activities and Services.
KIPDA identifies the programs, services, or activities that would have a serious consequence if language barriers prevented LEP person’s access to federally funding assisted programs. A determination would be made as to the impact on actual and potential services to LEP beneficiaries. However, because KIPDA Transportation does not provide direct assistance to individuals, LEP persons rarely encounter federal grant programs at this level. However, as mentioned previously, during periods of public comment or outreach events, citizen participation may present KIPDA with LEP individuals. KIPDA provides a wide range of language assistance options.

Factor 4: Determine the Resource Available to the Recipient and Costs.
This last step in the four-factor analysis is for KIPDA to weigh the demand for language assistance against the organization’s current and projected financial and personnel resources. This analysis determines if the language services
KIPDA currently provides are cost effective and should help KIPDA plan future investments that will provide the most needed assistance to the greatest number of LEP persons within the limits of organization resources. Given the fact that the frequency of contact with LEP persons is not high, the current measures that KIPDA takes and the resources it uses to accommodate LEP persons is reasonable.
Review of STA Directives

KIPDA will disseminate Title VI Program information to employees, contractors, subrecipients and beneficiaries, as well as to the public. A variety of public notification and participation procedures will be used to encourage the early and continuous involvement of citizens, communities, and others interested in the planning process and decisions of KIPDA. KIPDA will discuss and/or distribute Title VI information via various methods, including but not limited to the following:

- Policy statements
- Inclusion of Title VI language in contracts
- New employee orientation and policy manual
- Federal EEO posters
- KIPDA’s website - www.kipda.org
- Media, including Social
- Policies and procedures manuals
- Significant publications, i.e., newspapers, brochures, and written literature
- Mailings
- Transportation plans
- Public meetings
- Events

The following groups will receive notification of KIPDA’s Title VI Plan, complaint forms, nondiscrimination policy, and programs and services:

- KIPDA employees
- Federal grant applicants and subrecipients
- Members of the public who request information via phone, fax, or email

Any KIPDA document, form or checklist with Title VI implications is available for review at the KIPDA office or online at www.kipda.org. This includes, but not limited to, KIPDA’s Title VI Plan, the Community Assessment and Outreach Program for the Louisville (KY-IN) Metropolitan Planning Area (MPA) for Title VI/Environmental Justice and other Communities of Concern, the MPO Participation Plan, the Environmental Justice Resource Document, the Metropolitan Transportation Plan (MTP), the Transportation Improvement Program (TIP), the Citizens Guide to Transportation Planning, and the Coordinated Human Services Transportation Plan for the nine-county KIPDA region.
Compliance/Noncompliance Reporting

The Title VI Coordinator meets with Division Directors of KIPDA to review the policies and procedures relative to Title VI. This includes, but is not limited to, a review of files, materials, mailings, printed literature and complaints received for investigation of services offered to recipients and beneficiaries of KIPDA's services.

KIPDA’s Divisions, who receive federal funds, continually collect program data. Self-surveys can be sent periodically to subrecipients. These self-surveys examine all facets of the programs offered by the agency surveyed. An investigation will be conducted by the Title VI Coordinator if an onsite review or self-survey reveals that the subrecipient or one or more of its programs is not in compliance with Title VI. Records of the self-survey and efforts put forth to bring the agency into compliance will be maintained. These will include correspondence, resolution and corrective actions.

If in the event of noncompliance with Title VI, KIPDA will make every effort to attain full compliance. The Title VI Coordinator shall notify the appropriate Division Director which will state the condition of noncompliance, recommendations to correct the situation, and the period for the response and corrective action. The Title VI Coordinator may conduct an interview to consult with the Division Director regarding the correct approach to remedy noncompliance.
During the performance of this contract, the contractor, for itself, its assignees and successors in interest (hereinafter referred to as the “contractor”) agrees as follows:

1. **Compliance with Regulations:** The contractor (hereinafter includes consultants) will comply with the Acts and the Regulations relative to Non-discrimination in Federally assisted programs of the U.S. Department of Transportation, Federal Highway Administration, as they may be amended from time to time, which are herein incorporated by reference and made a part of this contract.

2. **Nondiscrimination:** The contractor regarding the work performed by it during the contract, will not discriminate on the grounds of race, color or national origin in the selection and retention of subcontractors, including procurements of materials and leases of equipment. The contractor will not participate directly or indirectly in the discrimination prohibited by the Acts and the Regulations, including employment practices when the contract covers any activity, project or program set forth in Appendix B of 49 CFR Part 21.

3. **Solicitations for Subcontracts, Including Procurements of Materials and Equipment:** In all solicitations either by competitive bidding, or negotiation made by the contractor for work to be performed under a subcontract, including procurements of materials or leases of equipment each potential subcontractor or supplier will be notified by the contractor of the contractor’s obligations under this contract and the Acts and the Regulations relative to nondiscrimination on the grounds of race, color or national origin.

4. **Information and Reports:** The contractor will provide all information and reports required by the Acts, the Regulations, and directives issued pursuant thereto and will permit access to its books, records, accounts, other sources of information and its facilities as may be determined by the Recipient or the Federal Highway Administration to be pertinent to ascertain compliance with such Acts, Regulations, and instructions. Where any information required of a contractor is in the exclusive possession of another who fails or refuses to furnish the information, the contractor will so certify to the Recipient or the Federal Highway Administration, as appropriate and will set forth what efforts it has made to obtain the information.

5. **Sanctions for Noncompliance:** In the event of a contractor’s noncompliance with the nondiscrimination provisions of this contract, the Recipient will impose such contract sanctions as it or the Federal Highway Administration may determine to be appropriate, including, but not limited to:
   a. withholding payments to the contractor under the contract until the contractor complies; and/or
   b. cancelling, terminating, or suspending a contract, in whole or in part.

6. **Incorporation of Provisions:** The contractor will include the provisions of paragraphs one through six in every subcontract, including procurements of materials and leases of equipment, unless exempt by the Acts, the Regulations and directives issued pursuant thereto. The contractor will act with respect to any subcontract or procurement as the Recipient or the Federal Highway Administration may direct as a means of enforcing such provisions including sanctions for noncompliance. Provided, that if the contractor becomes involved in, or is threatened with litigation by a subcontractor, or supplier because of such direction, the contractor may request the Recipient to enter any litigation to protect the interests of the Recipient. In addition, the contractor may request the United States to enter the litigation to protect the interests of the United States.
Appendix B

During the performance of this contract, the contractor, for itself, its assignees, and successors in interest (hereinafter referred to as the “contractor”) agrees to comply with the following non-discrimination statutes and authorities; including but not limited to the following:

- **Title VI of the Civil Rights Act of 1964** (42 U.S.C. § 2000d *et seq.*., 78 stat. 252), (prohibits discrimination on the basis of race, color, national origin) and 49 CFR Part 21;

- The Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, (42 U.S.C. § 4601), (prohibits unfair treatment of persons displaced or whose property has been acquired because of Federal or Federal-aid programs and projects);

- **Federal-Aid Highway Act of 1973**, (23 U.S.C. § 324 *et seq.*), (prohibits discrimination on the basis of sex);


- **The Age Discrimination Act of 1975**, as amended, (42 U.S.C. § 6101 *et seq.*), (prohibits discrimination on the basis of age);

- **Airport and Airway Improvement Act of 1982**, (49 USC § 471, Section 47123), as amended, (prohibits discrimination based on race, creed, color, national origin or sex);

- **The Civil Rights Restoration Act of 1987**, (PL 100-209), (Broadened the scope, coverage and applicability of Title VI of the Civil Rights Act of 1964, The Age Discrimination Act of 1975 and Section 504 of the Rehabilitation Act of 1973, by expanding the definition of the terms “programs or activities” to include all of the programs or activities of the Federal-aid recipients, subrecipients and contractors, whether such programs or activities are Federally funded or not);

- **Titles II and III of the Americans with Disabilities Act**, which prohibit discrimination on the basis of disability in the operation of public entities, public and private transportation systems, places of public accommodation and certain testing entities (42 U.S.C. §§ 12131 -- 12189) as implemented by Department of Transportation regulations at 49 C.F.R. parts 37 and 38;
• The Federal Aviation Administration’s Non-discrimination statute (49 U.S.C. § 47123) (prohibits discrimination on the basis of race, color, national origin and sex);

• Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations, which ensures non-discrimination against minority populations by discouraging programs, policies, and activities with disproportionately high and adverse human health or environmental effects on minority and low-income populations;

• Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency and resulting agency guidance, national origin discrimination includes discrimination because of limited English proficiency (LEP). To ensure compliance with Title VI, you must take reasonable steps to ensure that LEP persons have meaningful access to your programs (70 Fed. Reg. at 74087 to 74100);

• Title IX of the Education Amendments of 1972, as amended, which prohibits you from discriminating because of sex in education programs or activities (20 U.S.C. 1681 ET seq).
Title II (ADA) and Title VI Complaint Form

Note: We are asking for the following information to assist in processing your complaint. If you need help in completing this form, please let us know using the contact information included at the bottom of the second page.

Complainant's Information:

Name ________________________________________________________________
Address ______________________________________________________________
City/State/Zip Code _______________________________________________________
Telephone Number (Daytime) ___________________________ (Evening) ____________

Person Discriminated Against (If someone other than Complainant):

Name ________________________________________________________________
Address ______________________________________________________________
City/State/Zip Code _______________________________________________________
Telephone Number (Daytime)_________________________ (Evening) ____________

Which of the following best describes the reason you believe the discrimination took place?

Race/Color (Specify) _______________ National Origin (Specify) _______________

Disability ________________

On what date(s) did the alleged discrimination take place? ________________________________

Describe the alleged discrimination. Explain what happened and who you believe was responsible (if additional space is needed, add a sheet of paper).

__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________

List names and contact information of persons who may have knowledge of the alleged discrimination.

__________________________________________________________________________
__________________________________________________________________________

Have you filed this complaint with any other federal, state, or local agency, or with any federal or state court? Check all that apply.

Federal Agency ________ Federal Court ________
State Agency ________ State Court ________________
Local Agency ________

Please provide information about a contact person at the agency/court where the complaint was filed.

Name ____________________________________________________________
Address __________________________________________________________
City/State/Zip Code ________________________________________________
Telephone Number _________________________________________________
Please sign below. You may attach any written materials or other information that you think is relevant to your complaint.

__________________________________________  __________________________________________
Complainant Signature  Date

Attachments:  Yes___________  No___________

Submit form and any additional information to:

Kelly Tyra Cecil
Director of HR and Administrative Services  Phone:  502-266-6084
Title VI and ADA Coordinator  Fax:  502-266-5047
KIPDA  Email: kellytyra.cecil@kipda.org
11520 Commonwealth Drive  www.kipda.org
Louisville, Kentucky 40299
# Appendix D

## Title VI Complaint Log

<table>
<thead>
<tr>
<th>Investigator</th>
<th>Name of Complainant</th>
<th>Date Filed</th>
<th>Protected Category</th>
<th>Charge</th>
<th>Findings</th>
<th>Date of Final Report</th>
<th>Disposition</th>
</tr>
</thead>
</table>


Limited English Proficiency
KY Counties in KIPDA Region
ACS Years 2012-2016

Appendix G

Limited English Proficiency
KY Counties in KIPDA Region
ACS Table B16004 Language Spoken at Home by Ability to Speak English (Years 2012 – 2016)

<table>
<thead>
<tr>
<th>County</th>
<th>Population Age 5+</th>
<th>English Only</th>
<th>Very Well</th>
<th>Well</th>
<th>Not Well</th>
<th>Not at All</th>
<th>Total LEP*</th>
<th>% LEP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bullitt</td>
<td>73,579</td>
<td>72,151</td>
<td>897</td>
<td>337</td>
<td>179</td>
<td>15</td>
<td>194</td>
<td>0.26%</td>
</tr>
<tr>
<td>Henry</td>
<td>14,639</td>
<td>14,208</td>
<td>300</td>
<td>95</td>
<td>36</td>
<td>0</td>
<td>36</td>
<td>0.24%</td>
</tr>
<tr>
<td>Oldham</td>
<td>60,716</td>
<td>58,029</td>
<td>1,865</td>
<td>653</td>
<td>139</td>
<td>30</td>
<td>169</td>
<td>0.28%</td>
</tr>
<tr>
<td>Jefferson</td>
<td>710,713</td>
<td>648,755</td>
<td>34,550</td>
<td>14,055</td>
<td>9,923</td>
<td>3,430</td>
<td>13,353</td>
<td>0.19%</td>
</tr>
<tr>
<td>Shelby</td>
<td>41,992</td>
<td>38,040</td>
<td>2,005</td>
<td>718</td>
<td>927</td>
<td>302</td>
<td>1,229</td>
<td>0.29%</td>
</tr>
<tr>
<td>Spencer</td>
<td>16,829</td>
<td>16,472</td>
<td>331</td>
<td>26</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Trimble</td>
<td>8,255</td>
<td>8,048</td>
<td>178</td>
<td>9</td>
<td>20</td>
<td>0</td>
<td>20</td>
<td>0.24%</td>
</tr>
<tr>
<td>Region</td>
<td>926,723</td>
<td>855,703</td>
<td>40,126</td>
<td>15,893</td>
<td>11,224</td>
<td>3,777</td>
<td>15,001</td>
<td>1.5%</td>
</tr>
</tbody>
</table>

*Total LEP is the amount of “not well” and “not at all” English speakers.